

Effective Wednesday 1<sup>st</sup> September, 2010.

## BUSINESS PROCESSES IMPROVEMENTS FOR:

1. The receipt of a CEDO

### THE BUSINESS PROCESS IMPROVEMENT IS:

**A container for which Ports of Auckland has not received a CEDO electronically\* from NZ Customs within two hours prior to the vessel's ETA will be removed from the load-list.**

**A container with no CEDO within two hours prior to the vessel's ETA will result in a change of vessel voyage. The Exporter will incur a fee of \$68\*\* plus export storage charges incurred until loading to the next vessel/voyage.**

NB: Chilled product requiring a late delivery must be requested for and have approval for late delivery from Vessel operator and must have a CEDO at the latest, upon arrival to the Port, if the two hour deadline has passed. All transshipment containers must have a CEDO two hours prior to vessel's ETA.

\*Customs Export Delivery Order equates to approval to load.

\*\*This fee covers the additional work related to the re-planning of the loading of the container on a subsequent vessel as well as a move to a new position in the container yard. .

### PROCESS FOR THE RECEIVAL OF A CEDO

#### **1. Actions immediately after pre-advice or gate-in**

- a. The line can identify containers without CEDO and advise the exporter.
- b. The exporter can view all their containers with CEDO status in InterACT or use the container tracking option to check the status on the PoAL website:

#### **2. Actions when the vessel has arrived**

- a. We will identify which containers do not have a CEDO within two hours prior to the vessel's ETA and display the status in InterACT under "CEDO not OK". The container will be removed from the load-list.

#### **3. After departure**

- a. If containers have not been loaded due to missing CEDOs, a \$68 charge will be applied to the Exporter to cover change of vessel/voyage as well as container moves in the yard to a new vessel position.

**Please log-in to InterACT, under Help, for our CEDO Quick Reference Guide.**